

Privacy Policy

We, BlackCard Reward are committed to protect all Personal Data kept by us and providing user with the highest levels of service which set out a number of principles concerning consumer protection in Malaysia.

For the purpose of this Privacy Policy:

“Personal Data” means any personal information relating to BlackCard Reward’s user that the user has provided to BlackCard Reward, e.g. name, Identity Card / Passport No., address, information about his/her transactions with BlackCard Reward such as contact number, payment history, and account activity;

BlackCard Reward reserves the right to change any portion of this Policy. BlackCard Reward will announce such changes through its dedicated webpage [www.1blackcard.com]

SENSITIVE PERSONAL DATA

BlackCard Reward does not process any Sensitive Personal Data in its ordinary course of business.

If need arises, BlackCard Reward will obtain explicit consent from the user before or when it processes Sensitive Personal Data.

BlackCard Reward may process Personal Data without the user’s consent only in limited circumstances as permitted by law.

BlackCard Reward is committed to protecting the Personal Data of all users BlackCard Reward deals with. If you have any questions in relation to this Privacy Notice, please contact us using the numbers below where applicable :

Dial 011-62527988

WeChat : blackcardcs

Your calls will be picked up between 9.00am to 9.00pm, Monday to Sunday. Alternatively, you can write to The Customer Service at custcare@blackcard.org.my. You may also use this address to communicate any concerns you may have regarding compliance with this Privacy Notice.